

## Enjoy this Kobo eReader!

Important reminders:

- Return the Kobo directly to the Welcome Desk
- Return the Kobo charged
- Handle this Kobo with care!

This kit contains:

- 1 Kobo Clara HD eReader
- 1 Kobo Cover
- 1 Power Adaptor
- 1 Micro USB Cable
- 1 Kobo Lending Program Information Sheet (this sheet!)
- 1 Quick Start Guide Handout



**Questions?** Contact a library TechConnect team member at 604-982-3941or <u>techconnect@cnv.org</u>

For full borrowing terms & conditions see the other side of this page!



## Borrowing this Kobo constitutes agreement to the following terms and conditions:

- 1. Kobos are for use by North Vancouver City Library cardholders in good standing, 19 years of age or older. Customers under the age 19 must have a parent borrow the Kobo on their parent's account.
- 2. Kobos are circulated for out-of-library use for a **28-day loan period** and are not renewable.
- Overdue fees will be charged for Kobos that are not returned by the due date. Fees accrue in the amount of \$10 for each day that the device is overdue. A total replacement cost of \$200 plus a \$30 processing fee will be assessed if the device is not returned after 45 days from the due date.
- If the Kobo is lost, stolen, or damaged, or electronic device accessories are lost, stolen, or damaged, the borrower will be held responsible for all applicable replacement costs up to \$200.00, plus a \$30 processing fee as follows:
  - Kobo Clara HD: \$150.00 + tax
  - Kobo cover: \$35.00 + tax
  - Kobo power adapter: \$5.00 + tax
  - Micro USB cable: \$10.00 + tax
- 5. You must return the Kobo to a staff member at the Welcome Desk, or call 604-998-3450 / email info@nvcl.ca to arrange for contactless return. Do not place the Kobo in the Returns Slot there is a \$10 fine for Kobos put in the returns slot.
- 6. When returning in person, the borrower must remain at the desk until staff have verified that all pieces are accounted for and that the device is working.
- 7. You must return the Kobo with the battery charged. If the Kobo is not charged upon return you will need to wait at the Welcome desk until it charges sufficiently for staff to verify it is working
- 8. The North Vancouver City Library is neither financially responsible nor liable in any way for user data or other material uploaded or downloaded to the Kobo by you, or for the loss of same.
- The North Vancouver City Library is neither financial responsible nor liable in any way for purchases or subscription costs incurred by the borrower. The borrower is responsible for managing any ongoing subscriptions, including unsubscribing from a service, during and after borrowing a Kobo.
- 10. The borrower is fully responsible for any Kobo borrowed from North Vancouver City Library, and for its safe and timely return to a Library staff member at the Welcome Desk of the North Vancouver City Library. If the Kobo is damaged, lost, or stolen, or any accessories are missing, or late fees are incurred, the borrower is fully responsible for all applicable charges, and agrees to pay these charges as assessed by the North Vancouver Library.