

Information sheet

Kobo eReader lending program

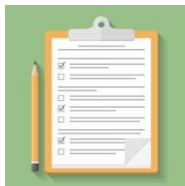
Enjoy this Kobo eReader!

Important reminders:

- Return the Kobo eReader directly to the Welcome Desk
- Return the Kobo eReader fully charged
- Handle this Kobo eReader with care!

This kit contains:

- 1 Kobo eReader
- 1 Kobo eReader Carrying Case
- 1 Power Cable
- 1 Plastic handout sleeve with 2 handouts:
 - Kobo eReader lending program info sheet (this sheet!)
 - Kobo Quick Start Guide
- Evaluation survey



When you are ready to return this Kobo eReader, please complete the evaluation survey form included in the kit. Alternatively, you can take the survey online at <https://www.surveymonkey.com/r/P8SD5KY>.

For full borrowing terms and conditions, please see the other side of this page.



Questions? Contact a library TechConnect team member at 604-982-3471 or email techconnect@nvcl.ca.

Borrowing this Kobo eReader kit constitutes the following terms and conditions:

1. Kobo eReaders are for use by North Vancouver City Library cardholders in good standing, 19 years of age or older. Customers younger than 19 must have a parent borrow the Kobo eReader on their parent's account.
2. Kobo eReaders are circulated for out-of-library use for a **28-day loan period** and can be **renewed once** provided there are no holds waiting.
3. North Vancouver City Library does not charge overdue fees. However a **total replacement cost of \$200 plus a \$30 processing fee will be assessed if the device is not returned after 42 days from the due date.**
4. If the Kobo eReader is lost, stolen, or damaged, or electronic device accessories are lost, stolen, or damaged, the borrower will be held responsible for all applicable replacement costs up to \$200.00, plus a \$30 processing fee as follows:
 - Kobo Clara HD: \$150.00 + tax
 - Kobo cover: \$35.00 + tax
 - Kobo power adapter: \$5.00 + tax
 - Micro USB cable: \$10.00 + tax
5. You must return the Kobo eReader to a staff member at the Welcome Desk, or call 604-998-3450 / email info@nvcl.ca to arrange for contactless return. **Do not place the Kobo eReader in the returns slot — there is a \$10 fee for Kobo eReaders put in the returns slot.**
6. When returning in person, the borrower must remain at the desk until staff have verified that all pieces are accounted for and that the device is working.
7. **You must return the Kobo eReader with the battery charged.** If the Kobo eReader is not charged upon return you will need to wait at the Welcome desk until it charges sufficiently for staff to verify that it is working.
8. The North Vancouver City Library is neither financially responsible nor liable in any way for user data, computer applications, or other material uploaded or downloaded to the Kobo eReader by you, or for the loss of same.
9. The North Vancouver City Library is neither financial responsible nor liable in any way for purchases of apps, in-app purchases, or subscription costs incurred by the borrower. The borrower is responsible for managing any ongoing subscription, including unsubscribing from a service, during and after borrowing a Kobo eReader.
10. The borrower is fully responsible for any Kobo eReader they borrow from North Vancouver City Library, and for its safe and timely return to a Library staff member at the Welcome Desk of the North Vancouver City Library.

If the Kobo eReader is damaged, lost, or stolen, or any accessories are missing, or late fees are incurred, the borrower is fully responsible for all applicable charges, and agrees to pay these charges as assessed by the North Vancouver Library.