

Information sheet

Chromebook lending program

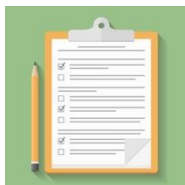
Enjoy this Chromebook!

Important reminders:

- Return the Chromebook directly to the Welcome Desk
- Return the Chromebook fully charged
- Handle this Chromebook with care!

This kit contains:

- 1 Chromebook
- 1 Chromebook Carrying Case
- 1 Power Cable
- 1 Plastic handout sleeve with 3 handouts:
 - Chromebook lending program info sheet (this sheet!)
 - Chromebook Setup Guide
 - Chromebook Quick Start Guide
- Evaluation survey



When you are ready to return this Chromebook, please complete the evaluation survey form included in the kit. Alternatively, you can take the survey online at

<https://www.surveymonkey.com/r/P8SD5KY>.

For full borrowing terms and conditions, please see the other side of this page.



Questions? Contact a library TechConnect team member at 604-982-3471 or email techconnect@nvcl.ca.

Borrowing this Chromebook kit constitutes the following terms and conditions:

1. Chromebooks are for use by North Vancouver City Library cardholders in good standing, 19 years of age or older. Customers younger than 19 must have a parent borrow the Chromebook on their parent's account.
2. Chromebooks are circulated for out-of-library use for a **28-day loan period** and can be **renewed twice** provided there are no holds waiting.
3. North Vancouver City Library does not charge overdue fees. However, once a Chromebook reaches the 2-week overdue mark it will be remotely disabled, and your data wiped from it. **A total replacement cost of \$735 plus a \$30 processing fee will be assessed if the device is not returned after 42 days from the due date.**
4. If the Chromebook is lost, stolen, or damaged, or electronic device accessories are lost, stolen, or damaged, the borrower will be held responsible for all applicable replacement costs up to \$735.00, plus a \$30 processing fee as follows:
 - Chromebook HP 14": \$600.00
 - Chromebook power adapter: \$110.00
 - Chromebook carrying case: \$25.00
5. You must return the Chromebook to a staff member at the Welcome Desk, or call 604-998-3450 / email info@nvcl.ca to arrange for contactless return. **Do not place the Chromebook in the returns slot.**
6. When returning in person, the borrower must remain at the desk until staff have verified that all pieces are accounted for and that the device is working.
7. **You must return the Chromebook with the battery charged.** If the Chromebook is not charged upon return you will need to wait at the Welcome desk until it charges sufficiently for staff to verify that it is working.
8. The North Vancouver City Library is neither financially responsible nor liable in any way for user data, computer applications, or other material uploaded or downloaded to the Chromebook by you, or for the loss of same.
9. The North Vancouver City Library is neither financial responsible nor liable in any way for purchases of apps, in-app purchases, or subscription costs incurred by the borrower. The borrower is responsible for managing any ongoing subscription, including unsubscribing from a service, during and after borrowing a Chromebook.
10. The borrower is fully responsible for any Chromebook they borrow from North Vancouver City Library, and for its safe and timely return to a Library staff member at the Welcome Desk of the North Vancouver City Library.

If the Chromebook is damaged, lost, or stolen, or any accessories are missing, or late fees are incurred, the borrower is fully responsible for all applicable charges, and agrees to pay these charges as assessed by the North Vancouver Library.