Wi-Fi, internet and computer access

English | [????](#) | [?????](#) | [Français](#) | [???](#)

Wi-Fi

City Library's free Wi-Fi network is called **libair**. It is available during regular library hours.

There is also a Wi-Fi network called **plazair** available in the civic plaza. It is available 7 a.m. to 7 p.m. seven days a week.

You do not need a password for either network. You must accept the [policy on internet use](#) when you connect.

Public Wi-Fi networks are not completely secure. Information sent to or from your equipment can be captured by rogue users using the same network. You are responsible for the security of your own equipment and data in a public wireless environment. Consider installing a software firewall and the latest operating system updates for increased security.

[**Get help using Wi-Fi**](#)

Internet and computer access

The library offers computers with internet access and a variety of software including the Microsoft Office suite (Word, Excel, PowerPoint and Publisher).

Use your library card to log in, or ask at the desk for a guest pass.

Login and time limits

- Computers can be booked on a drop-in basis, or reserved ahead of time at the print/booking stations on the first and second floors.

- All users are allowed one hour bookings. Extensions are available for up to two hours if there are enough available computers.
- When you log in to an available computer without a reservation, make sure you check how much time is available on that computer, as someone may have reserved it at an upcoming time.
- Computers begin to shut down five minutes before closing — make sure you save your work ahead of time!

Need help using the computers?

More information about using the public PCs can be accessed ad the online tutorial linked below. Staff can help answer basic questions as time permits, but cannot offer personal in-depth instruction at the information desks.

[Get help using the computers](#)